



CRM/Systems Specialist Required!

Location: Office Based Role in Manchester

Hours: Mon to Thurs: 9.30am – 6.00pm, Fri: 9.30am – 5.30pm

We are a Manchester-based property company looking for a CRM/Systems Specialist to run the infrastructure for our group of companies.

The ideal candidate is someone looking to expand their knowledge and implement their own ideas to contribute to the health of the internal IT systems.

Your Duties

Demonstrating strong technical expertise, you must be able to;

- Drive operational and team performance.
- Identify areas where systems are lacking/require improvements and introduce reliable and cost-effective solutions with a cloud first approach.
- Manage the existing team member and assist in his professional development.
- Resolve escalated technical support tickets including hardware, software, printer, network, user account and phone issues.

Mandatory Experience

- Experience of Salesforce Sales Cloud. Working with Flows, Process Builder, and custom Apex & Visualforce functions. (Experience with Pardot Marketing Cloud is a bonus)
- Networking experience (Fortinet, Ubiquiti, Synology, HP Switches & Mitel)
- Experience with JavaScript, AWS, Python, Laravel & Wordpress.
- Solid experience working with DNS, AD Servers and Office 365.

Required Skills

- Excellent communication skills - both written and verbal
- Server upkeep and maintenance, with a view to migrate to cloud solutions.
- Demonstratable experience of cloud system migrations, including Azure AD & SSO.
- Knowledge of using active directories / group policies
- Ability to balance and priorities workloads, in addition to managing a junior team member.

Company Benefits:

- A close, passionate team with an exciting calendar of social events planned throughout the year.
- Comprehensive private medical care (after 1 year), including discounted gym membership, free cinema tickets and free eye tests. You will also have access to the company pension scheme.
- Outstanding performance is recognised and rewarded in various forms throughout the year, such as bonuses and social events.

Please submit your CV and cover letter to careers@knightknox.com to apply.